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## 2d counter strike gameplay

Dota 2Counter-StrikeLeague of Legends Our 2D records and full 3D rendering of games allow you to see every layer, every angle, each above. Comprehensive game insights let you move on to the most important rounds and highlights. Let's see what really matters. Find out how your opponent plays a particular map and position so you can punish their patterns and say – even those they don't know they have. Shadow contains the most data and the best data about how teams play. Fully understand your strengths and weaknesses and the strengths of your opponents with our data visualizations and veto analysis. Shadow is designed to gather your insights into messages that can be easily presented to players before key games – maximizing the throughput of relevant, game-changing information directly when players need it. Windows Mac OS X SteamOS + Linux Minimum:OS: Win 2000, XP, Vista, 7, 8, 10Processor: 1 GHzZapachod: 256 MB RAMGraphic 64 MB 3D graphics cards with DirectX or OpenGLSméraxX support: Version 9.0Storage: 50 MB of available space Recommended:Storage: 100 MB available spaceSound Card: OpenAL compatible audio device for voice chat Minimum:OS: MacOS 10.3.9+Processor: 1 GHz CPUMemory: 256 RAMGraphic : 64 MB 3D video card with OpenGLStorage support : 50 MB available spaceOther notes: WARNING: Achievements and Steam features are only available in the Windows version! Recommended:Storage: 100 MB of available spaceSound Card: OpenAL compatible audio device for voice chat Minimum:OS: Recommended distribution of 32-Bit Linux, otherwise you may need to install some libs: apt-get install libgtk2.0-0:i386 libidn1:1.386 libgl1-mesa:i386 libpangox-1.1.0-0:i386 libpangoxft-1.0-0:i386Processor: 1 GHzMemory: 256 MB RAMGraphic: 64 MB 3D video card with OpenGLStorage support: 50 MB available spaceNext notes: WARNINGS: Successes and features of Steam are only available in the Windows version! Recommended: Processor: 2 GHzStorage: 100 MB of available spaceSound Card: OpenAL compatible audio device for voice chat Page 2 Browse the latest, best selling and discounted action products on Steam now available!Live Page 3 You can request a refund for almost any purchase on Steam – for whatever reason. Your computer may not meet the hardware requirements; maybe you bought the game by mistake; Maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will issue a refund on request via help.steampowered.com for any reason if the application is submitted within the required return period and, in the case of games, if the title has been played for less than two hours. More details are provided below, but even if you get out of hand with the refund rules we described, you can request a refund and we'll look into it. Your purchase will be refunded in full within a week of approval. You will receive a refund in Steam Wallet funds or the same payment method you used to make the purchase. If Steam is unable to refund the money using the original payment method for any reason, the full amount will be credited to your Steam Wallet. (Some payment methods available through Steam in your country may not support returning your purchase back to your original payment method. Click here for the full list.) The Steam refund offer applies to steam games and software applications within two weeks of purchase and with less than two hours of play. Here's an overview of how refunds work with other types of purchases. A refund for downloadable content (Steam Store content applicable to another game or software application, DLC) DLC purchased from the Steam Store is refundable within fourteen days of purchase, and if the base title has been played less than two hours since the purchase of the DLC content, if the download content has not been consumed, modified or transferred. Please note that in some cases Steam will not be able to refund the content downloaded from third parties (for example, if the DLC content irreversibly increases the game character). These exceptions will be clearly marked as non-refundable on the Store before purchase. A refund for in-game purchases in Steam will offer you a refund for in-game purchases across all games developed by Valve within 48 hours of purchase, unless the game item has been consumed, modified or transferred. Third-party developers will be able to allow refunds for in-game items under these terms. Steam will tell you at the time of purchase whether the game developer has decided to offer a refund for the in-game item you're buying. Otherwise, in-game purchases in games without valves are not reimbursed through Steam. Refunds for pre-purchased titles When you pre-purchase a Steam title (and paid for the title in advance), you can request a refund at any time before you issue that title. There is also a standard 14-day/two-hour refund period starting with the game's release date. Steam Wallet Refund You can request a refund from Steam Wallet within a fortnight of purchasing Steam and if you have not used any of these funds. Renewable subscription For some content and services, Steam offers regular (e.g. monthly, annual) access that you pay for repeatedly. If a renewable subscription has not been used during the current billing cycle, you can request a refund within 48 hours of the initial purchase or within 48 hours of automatic renewal. Content is considered to be used if any subscription games have been played during the current billing cycle, or if any benefits or discounts included in the subscription have been used, consumed, modified, or transferred. Please note that you can cancel your active subscription at any time by going to your account information. Once cancelled, your subscription will no longer be used if you retain access to the content and benefits of your subscription until the end of the current billing cycle. Steam Hardware You may request a refund for Steam hardware and accessories purchased through Steam for any reason within the applicable timeframe specified in the Hardware Refund Policy. You must send the hardware back to us within fourteen (14) days of requesting a refund according to the instructions we provide. For step-by-step instructions on how to return and cancel Steam hardware and accessories, please refer to the Hardware Refund Policy. Package Refunds You can get a full refund for any package purchased from the Steam Store if none of the items in the package have been transferred and if the combined usage time of all items in the package is less than two hours. If the package contains a game item or downloadable content that cannot be returned, Steam will tell you if the entire package is refundable during departure. Purchases made outside the steam valve cannot provide refunds for purchases made outside of Steam (for example, CD keys or Steam wallet cards purchased from third parties). VAC Bans If you have been banned from VAC (Valve Anti-Cheat System) per game, you will lose the right to return this game. Video content We can't offer refunds for Video Content on Steam (e.g. movies, shorts, series, episodes, and tutorials) unless the video is bundled with other (unsuakable) content. Refunds for gifts that are insoic can be refunded within the standard 14-day/two-hour refund period. Redeemed gifts can be returned under the same conditions if the recipient of the gift initiates a refund. The funds used to purchase the gift will be returned to the original buyer. EU withdrawal right: An explanation of how the EU's right of withdrawal works for Steam customers can be found here. The abuse refund is designed to eliminate the risk of buying titles on Steam – not as a way to get free games. If we think you're abusing the issue, we can stop offering it to you. We do not consider it an abuse to ask for a refund on a title that was purchased just before the sale and then immediately rebuying that title at a sale price. You can request a refund or get additional help with steam purchases on help.steampowered.com. Updated 10.11.2020 Page 5 BEST DEALS Among us Developer: Innersloth Publisher: Innersloth All reviews: Mostly positive (401,035) Borderlands 3 Developer: Gearbox Software Publisher: 2K All reviews: Very positive (49,685) Live Monster Hunter: World Developer: CAPCOM Co. This product has experience or multiple periods of off-top control activity. Based on your preferences, reviews during these periods were still included in the rating of this Product Score.&gt; All reviews: Very positive (178 147) Mafia: Definitive Edition Developer: Hangar 13 Publisher: 2K All reviews: Very positive (17 133) New! - Browse winter specials by genre or topic Check out all the games on your Live Live wish list We're made personalized recommendations for you right now We can recommend some different titles once you've played more games. Still looking for more? Look at the random game. We don't have any recommendations to show you. You may not have any playbck on the record. You can come back as soon as you play the game. Maybe you'd like to watch a random game? Page 6 FEATURED OFFERS Between us Developer: Innersloth Publisher: Innersloth All reviews: Overwhelmingly Positive (401,035) Borderlands 3 Developer: Gearbox Software Publisher: 2K All reviews: Very positive (49,685) Live Monster Hunter: World Developer: CAPCOM Co., Ltd Publisher: CAPCOM Co., Ltd. This product has experienced one or more periods of off-top activity control. Based on your preferences, reviews during these periods were still included in the rating of this Product Score.&gt; All reviews: Very positive (178 147) Mafia: Definitive Edition Developer: Hangar 13 Publisher: 2K All reviews: Very positive (17 133) New! - Browse winter specials by genre or topic Check out all the games on your Live Live wish list We're made personalized recommendations for you right now We can recommend some different titles once you've played more games. Still looking for more? Look at the random game. We don't have any recommendations to show you. This may be an error, or you may not have any playbck on the record. You can come back as soon as you play the game. Maybe you'd like to watch a random game? Page 7 For whatever reason, you can request a refund for almost any purchase on Steam. Your computer may not meet the hardware requirements; maybe you bought the game by mistake; Maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will issue a refund on request via help.steampowered.com for any reason if the application is submitted within the required return period and, in the case of games, if the title has been played for less than two hours. More details are provided below, but even if you get out of hand with the refund rules we described, you can request a refund and we'll look into it. Your purchase will be refunded in full within a week of approval. You'll receive a refund in Steam Wallet funds or the same payment method you used to make your purchase. If for some reason steam can not refund the money through the original payment method, you will be Steam credited credited Amount. (Some payment methods available through Steam in your country may not support returning your purchase back to your original payment method. Click here for the full list.) The Steam refund offer applies to steam games and software applications within two weeks of purchase and with less than two hours of play. Here's an overview of how refunds work with other types of purchases. A refund for downloadable content (Steam Store content applicable to another game or software application, DLC) DLC purchased from the Steam Store is refundable within fourteen days of purchase, and if the base title has been played less than two hours since the purchase of the DLC content, if the download content has not been consumed, modified or transferred. 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There is also a standard 14-day/two-hour refund period starting with the game's release date. Steam Wallet Refund You can request a refund from Steam Wallet within a fortnight of purchasing Steam and if you have not used any of these funds. Renewable subscription For some content and services, Steam offers regular (e.g. monthly, annual) access that you pay for repeatedly. If a renewable subscription has not been used during the current billing cycle, you can request a refund within 48 hours of the initial purchase or within 48 hours of automatic renewal. Content is considered to be used if any subscription games have been played during the current billing cycle, or if any benefits or discounts included in the subscription have been used, consumed, modified, or transferred. Please note that you can cancel your active subscription at any time by going to your account information. Once cancelled, your subscription won't automatically renew, but you'll have access to your subscription's content and benefits until the end of the current billing cycle. Steam Hardware At the appropriate time in the Hardware Refund Policy, you may request a refund for Steam hardware and accessories purchased through Steam for any reason. You must send the hardware back to us within fourteen (14) days of requesting a refund according to the instructions we provide. For step-by-step instructions on how to return and cancel Steam hardware and accessories, please refer to the Hardware Refund Policy. Package Refunds You can get a full refund for any package purchased from the Steam Store if none of the items in the package have been transferred and if the combined usage time of all items in the package is less than two hours. If the package contains a game item or downloadable content that cannot be returned, Steam will tell you if the entire package is refundable during departure. Purchases made outside the steam valve cannot provide refunds for purchases made outside of Steam (for example, CD keys or Steam wallet cards purchased from third parties). VAC Bans If you have been banned from VAC (Valve Anti-Cheat System) per game, you will lose the right to return this game. Video content We can't offer refunds for Video Content on Steam (e.g. movies, shorts, series, episodes, and tutorials) unless the video is bundled with other (unsuakable) content. Refunds for gifts that are insoic can be refunded within the standard 14-day/two-hour refund period. Redeemed gifts can be returned under the same conditions if the recipient of the gift initiates a refund. The funds used to purchase the gift will be returned to the original buyer. EU withdrawal right: An explanation of how the EU's right of withdrawal works for Steam customers can be found here. The abuse refund is designed to eliminate the risk of buying titles on Steam – not as a way to get free games. If we think you're abusing the issue, we can stop offering it to you. We do not consider it an abuse to ask for a refund on a title that was purchased just before the sale and then immediately rebuying that title at a sale price. You can request a refund or get additional help with steam purchases on help.steampowered.com. Updated November 10, 2020 Valve respects the privacy of its online visitors and customers of its products and services and complies with applicable privacy laws, including, but not limited to, the California Consumer Privacy Act (CCPA), the European Union General Data Protection Regulation (GDPR), and the Swiss and European Privacy Shield frameworks. 1. Definition Wherever we talk about personal information below, we mean any information that may either identify you as an individual (personally identifiable information) or that may be indirectly linked to you by linking it to personally identifiable information. Valve also processes aggregated or non-aggregated, for analysis and and usage patterns and demographics of customers as groups or as individuals. This anonymous data does not allow identification of the customers to whom they relate. Valve may share anonymous data, aggregated or unauthenticated, with third parties. Other terms in this Capitalized Privacy Policy have the meaning defined in the Steam Subscription Agreement (SSA). 2. Why Valve collects and processes data, collects and processes personal data for the following reasons: a) where it is necessary to provide full-fledged gaming services and related content and services to perform our contract with you; b) if necessary to comply with legal obligations to which we are subject (e.g. our obligation to retain certain information under tax laws); (c) where necessary for the purposes of valve's legitimate and legal interests or a third party (e.g. the interests of our other customers), except where such interests are outweighed by your overriding legitimate interests and rights; or (d) if you have given your consent to it. These reasons for collecting and processing personal data determine and limit what personal data we collect and how we use it (section 3. below), how long we retain it (section 4. below), who has access to it (section 5. below), and what rights and other control mechanisms are available to you as a user (section 6. below). 3. Types and data sources that we collect 3.1. Basic account information When you create an account, Valve will collect your email address and country of residence. You must also choose a username and password. Providing this information is necessary to register a Steam user account. When you set up your account, your account is automatically assigned a number (the Steam ID) that will later be used to link to your user account without directly posting personally identifiable information about you. We don't require you to provide or use your real name when you set up your Steam user account. 3.2 Transactional and payment information In order to make a transaction on Steam (e.g. purchase a subscription to content and services or finance a Steam wallet), you may need to provide Valve with payment information to enable the transaction. If you pay by credit card, you must provide Valve with typical credit card information (name, address, credit card number, expiration date, and security code) that Valve processes and provides to the payment service provider of your choice to enable the transaction and perform anti-fraud checks. Valve will also receive information from your payment service provider for the same reasons. 3.3 We will collect and process personal data that you expressly submit to us whenever you expressly provide it to us or send it to us in the context of communication with others on Steam, such as steam forums, chats, or when you provide feedback or another user to a user Content. This information includes: information that you post, comment on or track in one of our content and services; information sent via chat; information that you provide to us when you request information or support from us or purchase content and services from us, including information necessary to process your orders with the relevant payment merchant or, in the case of physical goods of shipping providers; The information you provide to us when participating in contests, contests and tournaments or when responding to surveys, such as 3.4 Your use of the Steam Client and the Website, we collect various information through your general interaction with the websites, content and services offered by Steam. The personal data we collect may include, but is not limited to, browser and device information, data collected through automated electronic interactions, and app usage data. Similarly, we will monitor your process on our websites and apps to verify that you are not a bot and optimize our services. 3.5 Your use of games and other subscriptions In order to provide services to you, we must collect, store and use various information about your activity in our content and services. Content-related information includes your Steam ID as well as what's usually referred to as game stats. According to game statistics, we mean information about your game preferences, game progress, play time, as well as information about the device you use, including what operating system you use, device settings, unique device identifiers, and failure data. 3.6 Tracking data and cookies We use cookies, which are text files located on your computer, and similar technologies (e.g. web beacons, pixels, advertising tags and device identifiers) to help us analyse how users use our services, as well as to improve the services we offer in order to improve the marketing, analysis or functionality of the website. The use of cookies is standard on the Internet. Although most web browsers automatically accept cookies, the decision whether to accept or not is up to you. You can adjust your browser settings to prevent cookies from being received, or to provide notifications every time you send a cookie. You can refuse the use of cookies by selecting the appropriate settings in your browser. The management of the use of cookies for each browser is described in more detail on the following help page. Please note, however, that if you do so, you may not have access to the full functionality of our website. When you visit one of our services, our servers record your IP address, a number that is automatically assigned to the network that your computer is part of. 3.7 content We may process the information collected under this Section 3 so that the content, products and services displayed on the Steam store and in update messages displayed when you start steam client can be customized to your needs and filled with appropriate recommendations and offers. This is done to improve your customer experience. You can prevent your data from being processed in this way by turning off the automatic loading of the Steam Store page and steam notifications in the Interface section of the Steam client settings. Based on your separate consent or where expressly permitted by applicable email marketing laws, Valve may send you marketing messages about the products and services offered by Valve to your email address. In this case, we may also use your collected information to personalize these marketing messages, as well as collect information about whether you have opened those messages and what links in their text you have followed. You can opt out or withdraw your consent to receive marketing emails at any time by either withdrawing your consent on the same page where you previously provided it or by clicking on the unsubscribe link in each marketing email. 3.8 Information needed to detect violations We collect certain data that is necessary for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws (violations). This data shall be used only for the purpose of detecting, investigating, preventing and, where appropriate, dealing with such breaches and shall be retained only for the minimum period necessary for that purpose. If the data indicates that a breach has occurred, we will continue to retain data for the determination, exercise or defence of legal claims during the relevant limitation period or until a legal case related to it is resolved. Please note that specific data stored for this purpose may not be disclosed to you if disclosure interferes with the mechanism by which we detect, investigate and prevent such breaches. 4. As long as we retain data, we will only retain your data for as long as necessary to meet the purposes for which the information is collected and processed or, if applicable law provides for a longer retention and retention period, for the retention and retention period required by law. After that, your personal data will be deleted, blocked or anonymized as required by applicable law. In particular: if you cancel your Steam user account, your personal information will be marked for deletion, except for what legal requirements or other overriding legitimate purposes require longer storage. In some cases, personal information cannot be completely deleted to ensure consistency in the gaming experience or steam community market. For example, matches you have played that affect other players' matchmaking dates and scores will not be deleted; rather, your connection to these matches will be permanently anonymized. Please Valve is required to retain certain transaction data under legal commercial and tax law for up to ten (10) years. If you withdraw your consent, on which the processing of your personal data or your child's personal data is based, we will delete your personal data or your child's personal data without undue delay, to the extent that the collection and processing of personal data was based on revoked consent. If you exercise the right to object to the processing of your personal data, we will review your objection and your personal data that we have processed for the purposes against which you have objected, without undue delay, unless there is another legal basis for the processing and retention of such data or if the applicable law does not require us to store the data. 5. Anyone who has access to Valve data does not set personal data. However, we may share or provide access to each of the categories of personal information we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share and use your personal data to the extent necessary to achieve the purposes set out in Section 2 above. In the event of a reorganization, sale or merger, we may transfer personal data to the relevant third party in accordance with applicable law. 5.2 We may also share your personal information with our third-party service providers who provide customer support services in connection with goods, content and services distributed through Steam. Your personal data will be used in accordance with this Privacy Policy and only to the extent necessary to provide customer support services. 5.3 In accordance with Internet standards, we may also share certain information (including your IP address and identification of the Steam content you wish to access) with our third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers allow you to deliver the digital content you have requested, for example when using Steam, using a distributed server system that delivers content to you based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors use the site. The information generated by the cookie about how visitors use the website will generally be transmitted and stored by Google on servers in the United States. IP anonymization has been activated on this website. The IP addresses of users visiting Steam will be truncated. Only in exceptional cases will the full IP address be transferred to a Google server in shortened there. On behalf of the website operator, Google will use this information to use websites for its users in order to compile reports on website activity and to provide other services relating to website activity and internet usage for website operators. Google will not associate the IP address transferred in connection with Google Analytics with any other data it holds. You can refuse the use of cookies by selecting the appropriate settings in your browser. Please note, however, that in this case it may not be possible to use the full functionality of this website. For more information about how Google Analytics collects and uses data, see www.google.com/policies/privacy/partners. You can also prevent the collection and processing of data about your use of the website by Google by downloading and installing the browser plugin via the following link. 5.5 We will make certain information about your Steam user account available to other players and our partners through the Steamworks API. This information can be accessed by anyone when asked for your Steam ID. At the very least, the public name of the person you have chosen to represent you on Steam and your avatar image are accessible in this way, as well as whether you have received a ban on cheating in multiplayer. The accessibility of any other information about you can be controlled through your Steam Community User Profile page. Data publicly available on your profile page is automatically accessible via the STEAMWORKS API. In addition to publicly available information, game developers and publishers have access to certain information from the STEAMWORKS API that directly relates to users of the games they operate. This information includes at least your ownership of the game. Depending on which Steamworks services are implemented in the game, it may also contain information about the leaderboard, your progress in the game, achievements, information about matchmaking multiplayer games, game items and other information needed to operate and provide support for the game. For more information about what Steamworks services a particular game has implemented, visit its store page. While we do not knowingly share personally identifiable information about you through the STEAMWORKS API, such as your real name or email address, any information you share about yourself in your public Steam profile is accessible through the STEAMWORKS API, including information that may be identifiable. 5.6 The Steam Community includes message cards, forums and/or chat areas where users can exchange ideas and communicate with each other. When posting a message on a message or forum or chat area, keep in mind that the information is publicly available online; you do so at your own risk. If your personal information is posted on one of our community forums against your will, use the steam help to request its removal. 5.7 Valve may allow you to link your Steam user account to an account offered by a third party. If you agree to link accounts, Valve may collect and combine the information you have allowed Valve to receive from a third party with information about your Steam user account to the extent that your consent at that time has enabled it. If linking accounts requires a third party to transfer information about you from Valve, you will be notified before the link takes place and you will be able to agree to link and transfer your information. The use of your information by a third party will be subject to the third party's privacy policy, which we recommend that you review. 5.8 Valve may provide personal information to comply with court orders or laws and regulations that require us to disclose such information. 6. Your rights and control mechanisms The data protection laws of the European Economic Area, California and other territories give their residents certain rights in relation to their personal data. While other jurisdictions may provide less legal rights, we will make the tools designed to exercise those rights available to our customers around the world. To allow you to use your privacy rights in a simple way, we provide a dedicated section on the Steam Support page (Privacy Dashboard). This allows you to access your personal data, allows you to correct and

delete it if necessary, and objects to its use where you deem it necessary. To access it, log on to the Steam support page on and choose my account menu items -&gt; information about your Steam account. In most cases, you can access, manage, or delete personal information in the privacy dashboard, but you can also contact Valve with questions or requests through the contact processes described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights in relation to your personal data: 6.1 Right of access. You have the right to access your personal data that we hold about you, i.e. the data we hold about you. You can exercise the right to access your personal data through the privacy panel. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing information or communication or taking the required action) or refuse to act upon request. 6.2 Right to repair. If we process your personal data, we will endeavour to ensure that your personal data is accurate and up-to-date for which they were collected. If your personal information is inaccurate or incomplete, you can change the information you provide through the privacy bar. 6.3. Right to erasure. You have the right to delete personal data concerning you if there is no longer any reason why we may collect it (see section 2 above) or if there is another legal reason to delete it. For individual personal information items, edit them through the privacy dashboard or delete them through the Steam support page. You can also request that your Steam user account be deleted through the Steam support page. As a result of deleting your Steam user account, you will lose access to Steam services, including your Steam user account, subscription, and game-related information associated with your Steam user account, and the ability to access other services for which you use a Steam user account. We allow you to restore your Steam user account for 30 (thirty) days from the time you request to delete your Steam user account. This feature allows you not to lose your account by mistake, due to loss of account credentials or due to hacking. During the suspension period, we will be able to complete financial and other activities that you may have started before submitting a request to delete your Steam user account. After the deadline, the personal data associated with your account will be deleted in Section 4. Over. In some cases, deleting your Steam user account and therefore deleting personal information is difficult. Specifically, if your account has a business relationship with Valve, for example because of your work for game developers, you will only be able to delete your Steam user account after you have transferred the role to another user or cancelled the account. In some cases, given the complexity and number of requests, the period for deleting personal data may be extended, but not more than another two months. 6.4 Right to object. If our processing of your personal data is based on legitimate interests under Section 6(1)(f) of the GDPR/Section 2.c) of this Privacy Policy, you have the right to object to such processing. If you object, we will not further process your personal data unless there are compelling and overriding legitimate grounds for processing as described in Article 21 of the GDPR; in particular where the data are necessary for the determination, exercise or defence of legal claims. You also have the right to lodge a complaint with the supervisory authority. 6.5 You have the right to restrict the processing of your personal data under the conditions set out in Article 18 of the GDPR. 6.6 Right to portability of personal data You have the right to receive your personal data in a structured, commonly used and have the right to transfer it to another controller. 6.7 Right to posthumously check your personal data if you are subject to French data protection legislation, you have the right to provide instructions for the retention, erasure and transfer of personal data after your death in accordance with Article 40-1 of Law No 78-17 of 6 May 1977. Children The minimum age for creating a Steam user account is 13 years. Valve will not knowingly collect personal information from children under that age. If some countries have a higher age for consenting to the collection of personal data, Valve requires parental consent before creating a Steam user account and collecting personal information associated with it. Valve encourages parents to instruct their children never to access personal information online. 8. Contact details You can contact Valve's Data Protection Officer at the address below. While we review any request sent by mail, please note that in the fight against fraud, harassment and identity theft, the only way to access, correct or delete your information is by logging in with your Steam user account and selecting menu items -> My Account -> view your account information. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European Data Protection Officer: Valve GmbH Att. Legal Rüdingsmarkt 9 D-20459 Hamburg Germany 9. Additional information for users from the European Economic Area, UK and Switzerland Valve and TR Technical Services Inc., its 100% owned subsidiary in the USA (valve collectively) is in line with the EU-US Privacy Shield framework and Swiss-American companies. The Privacy Shield is set forth by the U.S. Department of Commerce regarding the collection, use and retention of personal data transferred from the European Union and Switzerland to the United States. Valve has confirmed to the Department of Commerce that it complies with the Privacy Shield principles. In the event of a conflict between the terms of this Privacy Policy and the Privacy Shield Policy, it is governed by the Privacy Shield Policy. To learn more about Privacy Shield and view our certification, visit the . In accordance with the Privacy Shield Policy, Valve undertakes to resolve complaints regarding our collection or use of your personal information. Persons from the EU and Switzerland who have questions or complaints about our Privacy Shield Policy should first contact Here. If you have unresolved concerns about the protection of personal data or the use of data that we have not satisfactorily resolved, please contact our dispute resolution provider by a third party (free of charge) . As explained in the Privacy Shield documentation (some remaining claims that have not been resolved by other means may be subject to binding arbitration. In this case, you will be provided with the possibility of arbitration. The Privacy Shield Policy describes Valve's liability for personal information, which it subsequently passes on to a third-party representative. According to the policy, Valve remains liable if third-party agents process personal information in a manner that is not in accordance with the policy, unless Valve proves that it is not responsible for the event that caused the damage. The Federal Trade Commission is responsible for Valve's compliance with the Privacy Shield. 10. Additional information for California CCPA users grants California residents certain privacy rights that we collect. We are committed to respecting these rights and complying with the CCPA. The following explains valve's rights and procedures with regard to them. Right to know. As part of the CCPA, you have the right to request that we disclose to you what personal information we collect, use, disclose and sell. The right to request deletion. You also have the right to request the erasure of personal data at our disposal, subject to certain exceptions. Please note that your request to delete data may in some cases affect your use of Steam and we may refuse to delete the information for the reasons set out in this Privacy Policy or in the permitted CCPA. other rights. The CCPA also gives California residents the right to opt out of the sale of their personal information. As described in Section 5, we do not sell personal data and have not done so in the last 12 months. You also have the right to receive notice of our practices in collecting or prior to the collection of your personal data. Finally, you have the right not to be discriminated against for the exercise of your rights under the CCPA. Exercising your rights. The primary way to access, manage, or delete your personal information is through the privacy panel as described in Section 6 of this policy. Customers may also delete their Steam account and related personal information as described in Section 6.3 of this Privacy Policy. If you can't access or delete data through the privacy dashboard, you can also contact us to claim these rights using the form found on the . To verify your identity, you'll need to sign in with your Steam user account to use the form. Finally, you can contact us with a request to questions@valvesoftware.com, but before providing access to personal data or deleting any personal data, based on the request received via email, we will need to verify your identity using the Proof of Ownership process described in . You may designate, in writing or through a power of attorney, an authorized representative to apply on your behalf for the exercise of your rights under the CCPA. Before accepting such a request, we will require the agent to provide proof that you have authorized him to act on your behalf, and we may need you to verify your identity directly with us. Categories, sources, purposes, and recipients of the data collected. During the previous 12 months, we have collected the categories of personal information described in Section 3 of this Privacy Policy. The sources from which we collect personal data and the purposes for which we collect and process it are described in Sections 2 and 3. During the previous 12 months, we have disclosed for business purposes each of the categories of personal data with third-party categories as described in Section 5. Revision date: July 28, 2020 Page 10 BEST DEALS Between us Innersloth Publisher: Innersloth All review: review: Positive (401,035) Borderlands 3 Developer: Gearbox Software Publisher: 2K All reviews: Very positive (49,685) Live Monster Hunter: World Developer: CAPCOM Co., a Publisher: CAPCOM Co., Ltd. This product has experienced one or more periods of off-play activity control. Based on your preferences, reviews during these periods were still included in the rating of this Product. Score &gt; All reviews: very positive (173,346) Mafia: Definitive Edition Developer: 2K All reviews: Very positive (10,000) Halo Infinite Publisher: Microsoft Game Studios Developer: 343 Industries This product has experienced one or more periods of off-play activity control. Based on your preferences, reviews during these periods were still included in the rating of this Product. Score &gt; All reviews: very positive (17,700) Look at the random game. We don't have any recommendations to show you. It was an error, you may not have any playback on the record. You can come back as soon as you play the game. Maybe you'd like to watch a random game? Page 11 Valve respects the privacy of its online visitors and customers of its products and services, as well as to improve the services we offer in order to improve the marketing, analysis or functionality of the website. The use of cookies is standard on the Internet. Although most web browsers automatically accept cookies, the decision whether to accept or not is up to you. You can adjust your browser settings to prevent cookies from being received, or to provide notifications every time you send a cookie. You can refuse the use of cookies by selecting the appropriate settings in your browser. The management of the use of cookies for each browser is described in more detail on the following help page. Please note, however, that if you do so, you may not have access to the full functionality of our website. When you visit one of our services, our servers record your IP address, a number that is automatically assigned to the network that your computer is part of. 3.7 Content Recommendations We may process information collected under this Section 3 so that the content, products and services displayed on the Steam Store pages and update messages displayed when steam client is started can be tailored to your needs and filled with appropriate recommendations and offers. This is done to improve your customer experience. You can prevent your data from being processed in this way by turning off the automatic loading of the Steam Store page and steam notifications in the Interface section of the Steam client settings. Based on your separate consent or where expressly permitted by applicable email marketing laws, Valve may send you marketing messages about the products and services offered by Valve to your email address. In this case, we may also use your collected information to personalize these marketing messages, as well as collect information about whether you have opened those messages and what links in their text you have followed. You can unsubscribe or withdraw your consent to receive marketing emails at any time by either withdrawing your consent on the same page where you previously provided it or by clicking the unsubscribe link indicated in each marketing email. 3.8 We collect certain information needed to detect breaches, necessary for our detection, investigation and prevention of fraud, cheating and other violations of the SSA and applicable laws (violations). This data shall be used only for the purpose of detecting, investigating, preventing and, where appropriate, dealing with such breaches and shall be retained only for the minimum period necessary for that purpose. If the data indicates that a breach has occurred, we will continue to retain data for the determination, exercise or defence of legal claims during the relevant limitation period or until a legal case related to it is resolved. Please note that specific data stored for this purpose may not be disclosed to you if disclosure interferes with the mechanism by which we detect, investigate and prevent such breaches. 4. As long as we retain data, we will only retain your data for as long as necessary to meet the purposes for which the information is collected and processed or, if applicable law provides for a longer retention and retention period, for the retention and retention period required by law. After that, your personal data will be deleted, blocked or anonymized as required by applicable law. In particular: If you cancel your Steam user account, your personal information will be marked for deletion, except for what legal requirements or other overriding legitimate purposes require longer storage. In some cases, personal information cannot be completely deleted to ensure consistency in the gaming experience or steam community market. For example, matches you have played that affect other players' matchmaking dates and scores will not be deleted; rather, your connection to these matches will be permanently anonymized. Please note that Valve is required to retain certain transaction data under legal commercial and tax law for up to ten (10) years. If you withdraw your consent, on which the processing of your personal data or your child's personal data is based, we will delete your personal data or your child's personal data without undue delay, to the extent that the collection and processing of personal data was based on revoked consent. If you exercise the right to object to the processing of your personal data, we will review your objection and your personal data that we have processed for the purposes against which you have objected, without undue delay, unless there is another legal basis for the processing and retention of such data or if the applicable law does not require us to store the data. 5. Anyone who has access to Valve data does not sell personal data. However, we may share or provide access to each of the categories of personal information we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your personal data with each other and use it to the extent necessary purposes listed in Section 2 above. In the event of a conflict between this Privacy Policy and only to the extent necessary to provide customer support services. 5.3 In accordance with Internet standards, we may also share certain information (including your IP address and identification of the Steam content you wish to access) with our third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers allow you to deliver the digital content you have requested, for example when using Steam, using a distributed server system that delivers content to you based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors use the site. The information generated by the cookie about how visitors use the website will generally be transmitted and stored by Google on servers in the United States. IP anonymization has been activated on this website. The IP addresses of users visiting Steam will be truncated. Only in exceptional cases will the full IP address be transferred to a Google server in the United States and shortened there. On behalf of the website operator, Google will use this information to evaluate the website for its users, to compile reports on website activity and to provide other services related to website activity and internet usage for website operators. Google will not associate the IP address transferred in connection with Google Analytics with any other data it holds. You can refuse the use of cookies by selecting the appropriate settings in your browser. Please note, however, that in this case it may not be possible to use the full functionality of this website. For more information about how Google Analytics collects and uses data, see www.google.com/policies/privacy/partners. You can also prevent the collection and processing of data about your use of the website by Google by downloading and installing the browser plugin via the following link: . 5.5 Certain information about your Steam user account other players and our partners through the Steamworks API. This information can be accessed by anyone when asked for your Steam ID. At the very least, the public persona name that you have chosen to represent you on Steam and your Avatar Avatar are accessible in this way, as well as whether you have received a ban on cheating in multiplayer. The accessibility of any other information about you can be controlled through your Steam Community User Profile page. data publicly available on your profile page is automatically accessible via the STEAMWORKS API. In addition to publicly available information, game developers and publishers have access to certain information from the STEAMWORKS API that directly relates to users of the games they operate. This information includes at least your ownership of the game. Depending on which Steamworks services are implemented in the game, it may also contain information about the leaderboard, your progress in the game, achievements, information about matchmaking multiplayer games, game items and other information needed to operate and provide support for the game. For more information about what Steamworks services a particular game has implemented, visit its store page. While we do not knowingly share personally identifiable information about you through the STEAMWORKS API, such as your real name or email address, any information you share about yourself in your public Steam profile is accessible through the STEAMWORKS API, including information that may make you identifiable. 5.6 The Steam Community includes message cards, forums and/or chat areas where users can exchange ideas and communicate with each other. When posting a message on a message or forum or chat area, keep in mind that the information is publicly available online; therefore, you do so at your own risk. If your personal information is posted on one of our community forums against your will, please use the Steam reporting feature and help website to request that it be deleted. 5.7 Valve may allow you to link your Steam user account to an account offered by a third party. If you agree to link accounts, Valve may collect and combine the information you have allowed Valve to receive from a third party with information about your Steam user account to the extent that your consent at that time has enabled it. If linking accounts requires a third party to transfer information about you from Valve, you will be notified before the link takes place and you will be able to agree to link and transfer your information. The use of your information by a third party will be subject to the third party's privacy policy, which we recommend that you review. 5.8 Valve may provide personal information to comply with court orders or laws and regulations that require us to disclose that information. 6. Rights and control mechanisms The data protection laws of the European Economic Area, California and other territories give their residents certain rights in relation to their personal data. To allow you to exercise these rights, we will provide you with a privacy dashboard, which allows you to correct and delete your personal data, and to allow you to use our privacy rights to help you. 6.1 Right of access. You have the right to access your personal data that we hold about you, i.e. the data we hold about you. You can exercise the right to access your personal data through the privacy panel. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing information or communication or taking the required action) or refuse to act upon request. 6.2 Right to repair. If we process your personal data, we will endeavour to ensure that your personal data is accurate and up-to-date for the purposes for which it was collected. If your personal information is inaccurate or incomplete, you can change the information you provide through the privacy bar. 6.3. Right to erasure. You have the right to delete personal data concerning you if there is no longer any reason why we may collect it (see section 2 above) or if there is another legal reason to delete it. For individual personal information items, edit them through the privacy dashboard or delete them through the Steam support page. You can also request that your Steam user account be deleted through the Steam support page. As a result of deleting your Steam user account, you will lose access to Steam services, including your Steam user account, subscription, and game-related information associated with your Steam user account, and the ability to access other services for which you use a Steam user account. We allow you to restore your Steam user account for 30 (thirty) days from the time you request to delete your Steam user account. This feature allows you to your account by mistake because you lost lost account credentials or as a result of a hacker attack. During the suspension period, we will be able to complete financial and other activities that you may have started before submitting a request to delete your Steam user account. After the deadline, the personal data associated with your account will be deleted in Section 4. Over. In some cases, deleting your Steam user account and therefore deleting personal information is difficult. Specifically, if your account has a business relationship with Valve, for example because of your work for game developers, you will only be able to delete your Steam user account after you have transferred the role to another user or cancelled the account. In some cases, given the complexity and number of requests, the period for deleting personal data may be extended, but not more than another two months. 6.4 Right to object. If our processing of your personal data is based on legitimate interests under Section 6(1)(f) of the GDPR/Section 2.c) of this Privacy Policy, you have the right to object to such processing. If you object, we will not further process your personal data unless there are compelling and overriding legitimate grounds for processing as described in Article 21 of the GDPR; in particular where the data are necessary for the determination, exercise or defence of legal claims. You also have the right to lodge a complaint with the supervisory authority. 6.5 You have the right to restrict the processing of your personal data under the conditions set out in Article 18 of the GDPR. 6.6 Right to portability of personal data You have the right to receive your personal data in a structured, commonly used and machine-readable format and you have the right to transfer this data to another controller under the conditions set out in Article 20 of the GDPR. Valve makes your personal information available in structured HTML format through the privacy panel as described above. 6.7 Right to posthumously check your personal data if you are subject to French data protection legislation, you have the right to provide instructions for the retention, erasure and transfer of personal data after your death in accordance with Article 40-1 of Law No 78-17 of 6 May 1977. Children The minimum age for creating a Steam user account is 13 years. Valve will not knowingly collect personal information from children under that age. If some countries have a higher age for consenting to the collection of personal data, Valve requires parental consent before creating a Steam user account and collecting personal information associated with it. Valve encourages parents to instruct their children never to access personal information online. 8. Contact details You can contact Valve at the address below. While we review any request sent by mail, please note that in the fight against fraud, harassment and identity theft, the only way to access, correct or delete your information is by logging in with your Steam user account and selecting menu items -> My Account -> view your account information. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European Data Protection Officer: Valve GmbH Att. Legal Rüdingsmarkt 9 D-20459 Hamburg Germany 9. Additional information for users from the European Economic Area, UK and Switzerland Valve and TR Technical Services Inc., its 100% owned subsidiary in the USA (valve collectively) is in line with the EU-US Privacy Shield framework and Swiss-American companies. The Privacy Shield is set forth by the U.S. Department of Commerce regarding the collection, use and retention of personal data transferred from the European Union and Switzerland to the United States. Valve has confirmed to the Department of Commerce that it complies with the Privacy Shield principles. In the event of a conflict between the terms of this Privacy Policy and the Privacy Shield Policy, it is governed by the Privacy Shield Policy. To learn more about Privacy Shield and view our certification, visit the . In accordance with the Privacy Shield Policy, Valve undertakes to resolve complaints regarding our collection or use of your personal information. Eu and Swiss people who have questions or complaints about our Privacy Shield policies should first contact Valve here. If you have unresolved privacy concerns or data usage that we have not satisfactorily resolved, please contact our US-based third-party dispute resolution provider (free of charge) at . As explained in the Privacy Shield documentation (some remaining claims that have not been resolved by other means may be subject to binding arbitration. In this case, you will be provided with the possibility of arbitration. The Privacy Shield Policy describes Valve's liability for personal information, which it subsequently passes on to a third-party representative. According to the policy, Valve remains liable if third-party agents process personal information in a manner that is not in accordance with the policy, unless Valve proves that it is not responsible for the event that caused the damage. The Federal Trade Commission is responsible for Valve's compliance with the Privacy Shield. 10. Additional information for California CCPA users grants California residents certain privacy rights that we collect. We are committed to respecting these rights and complying with the CCPA. The following explains these rights and with them in mind. Right to know. As part of the CCPA, you have the right to request that we disclose to you what personal information we collect, use, disclose and sell. The right to request deletion. 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Customers may also delete their Steam account and related personal information as described in Section 6.3 of this Privacy Policy. If you can't access or delete data through the privacy dashboard, you can also contact us to claim these rights using the form found on the . To verify your identity, you'll need to sign in with your Steam user account to use the form. Finally, you can contact us with a request to questions@valvesoftware.com, but before providing access to personal data or deleting any personal data, based on the request received via email, we will need to verify your identity using the Proof of Ownership process described in . You may designate, in writing or through a power of attorney, an authorized representative to apply on your behalf for the exercise of your rights under the CCPA. Before accepting such a request, we will require the agent to provide proof that you have authorized him to act on your behalf, and we may need you to verify your identity directly with us. Categories, sources, purposes, and recipients of the data collected. During the previous 12 months, we have collected the categories of personal information described in Section 3 of this Privacy Policy. The sources from which we collect personal data and the purposes for which we collect and process it are described in Sections 2 and 3. During the previous 12 months, we have disclosed for business purposes each of the categories of personal data with third-party categories as described in Section 5. Revision date: July 28, 2020 Page 10 BEST DEALS Between us Innersloth Publisher: Innersloth All review: review: Positive (401,035) Borderlands 3 Developer: Gearbox Software Publisher: 2K All reviews: Very positive (49,685) Live Monster Hunter: World Developer: CAPCOM Co., a Publisher: CAPCOM Co., Ltd. This product has experienced one or more periods of off-play activity control. Based on your preferences, reviews during these periods were still included in the rating of this Product. Score &gt; All reviews: very positive (173,346) Mafia: Definitive Edition Developer: 2K All reviews: Very positive (10,000) Halo Infinite Publisher: Microsoft Game Studios Developer: 343 Industries This product has experienced one or more periods of off-play activity control. Based on your preferences, reviews during these periods were still included in the rating of this Product. Score &gt; All reviews: very positive (17,700) Look at the random game. We don't have any recommendations to show you. It was an error, you may not have any playback on the record. You can come back as soon as you play the game. Maybe you'd like to watch a random game? Page 11 Valve respects the privacy of its online visitors and customers of its products and services, as well as to improve the services we offer in order to improve the marketing, analysis or functionality of the website. The use of cookies is standard on the Internet. Although most web browsers automatically accept cookies, the decision whether to accept or not is up to you. You can adjust your browser settings to prevent cookies from being received, or to provide notifications every time you send a cookie. You can refuse the use of cookies by selecting the appropriate settings in your browser. The management of the use of cookies for each browser is described in more detail on the following help page. Please note, however, that if you do so, you may not have access to the full functionality of our website. When you visit one of our services, our servers record your IP address, a number that is automatically assigned to the network that your computer is part of. 3.7 Content Recommendations We may process information collected under this Section 3 so that the content, products and services displayed on the Steam Store pages and update messages displayed when steam client is started can be tailored to your needs and filled with appropriate recommendations and offers. This is done to improve your customer experience. You can prevent your data from being processed in this way by turning off the automatic loading of the Steam Store page and steam notifications in the Interface section of the Steam client settings. Based on your separate consent or where expressly permitted by applicable email marketing laws, Valve may send you marketing messages about the products and services offered by Valve to your email address. In this case, we may also use your collected information to personalize these marketing messages, as well as collect information about whether you have opened those messages and what links in their text you have followed. You can unsubscribe or withdraw your consent to receive marketing emails at any time by either withdrawing your consent on the same page where you previously provided it, or to the unsubscribe link provided in each marketing email. 3.8 The information needed to detect a breach certain data that is necessary for our detection, investigation and prevention of fraud, cheating and other violations of SSA and applicable laws (violations). This data shall be used only for the purpose of detecting, investigating, preventing and, where appropriate, dealing with such breaches and shall be retained only for the minimum period necessary for that purpose. 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If you exercise the right to object to the processing of your personal data, we will review your objection and your personal data that we have processed for the purposes against which you have objected, without undue delay, unless there is another legal basis for the processing and retention of such data or if the applicable law does not require us to store the data. 5. Anyone who has access to Valve data does not sell personal data. However, we may share or provide access to each of the categories of personal information we collect as necessary for the following business purposes. 5.1 Valve and its subsidiaries may share your personal data with each other and use it to the extent necessary purposes listed in Section 2 above. In the event of a conflict between this Privacy Policy and only to the extent necessary to provide customer support services. 5.3 In accordance with Internet standards, we may also share certain information (including your IP address and identification of the Steam content you wish to access) with our third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers allow you to deliver the digital content you have requested, for example when using Steam, using a distributed server system that delivers content to you based on your geographic location. 5.4 Google Analytics Our website uses Google Analytics, a web analytics service provided by Google, Inc. (Google). Google Analytics uses cookies to help website operators analyze how visitors use the site. The information generated by the cookie about how visitors use the website will generally be transmitted and stored by Google on servers in the United States. IP anonymization has been activated on this website. The IP addresses of users visiting Steam will be truncated. Only in exceptional cases will the full IP address be transferred to a Google server in the United States and shortened there. On behalf of the website operator, Google will use this information to evaluate the website for its users, to compile reports on website activity and to provide other services related to website activity and internet usage for website operators. Google will not associate the IP address transferred in connection with Google Analytics with any other data it holds. You can refuse the use of cookies by selecting the appropriate settings in your browser. Please note, however, that in this case it may not be possible to use the full functionality of this website. For more information about how Google Analytics collects and uses data, see www.google.com/policies/privacy/partners. You can also prevent the collection and processing of data about your use of the website by Google by downloading and installing the browser plugin via the following link: . 5.5 Certain information about your Steam user account other players and our partners through the Steamworks API. This information can be accessed by anyone when asked for your Steam ID. At least the public name of the person you have chosen to represent on Steam and your Avatar image are accessible in this way, as well as whether you have received a ban on cheating in multiplayer. The accessibility of any other information about you can be controlled through your Steam Community User Profile page. data publicly available on your profile page is automatically accessible via the STEAMWORKS API. In addition to publicly available information, game developers and publishers have access to certain information from the STEAMWORKS API that directly relates to users of the games they operate. This information includes at least your ownership of the game. Depending on which Steamworks services are implemented in the game, it may also contain information about the leaderboard, your progress in the game, achievements, information about matchmaking multiplayer games, game items and other information needed to operate and provide support for the game. For more information about what Steamworks services a particular game has implemented, visit its store page. While we do not knowingly share personally identifiable information about you through the STEAMWORKS API, such as your real name or email address, any information you share about yourself in your public Steam profile is accessible through the STEAMWORKS API, including information that may make you identifiable. 5.6 The Steam Community includes message cards, forums and/or chat areas where users can exchange ideas and communicate with each other. When posting a message on a message or forum or chat area, keep in mind that the information is publicly available online; therefore, you do so at your own risk. If your personal information is posted on one of our community forums against your will, please use the Steam reporting feature and help website to request that it be deleted. 5.7 Valve may allow you to link your Steam user account to an account offered by a third party. If you agree to link accounts, Valve may collect and combine the information you have allowed Valve to receive from a third party with information about your Steam user account to the extent that your consent at that time has enabled it. If linking accounts requires a third party to transfer information about you from Valve, you will be notified before the link takes place and you will be able to agree to link and transfer your information. The use of your information by a third party will be subject to the third party's privacy policy, which we recommend that you review. 5.8 Valve may provide personal information to comply with court orders or laws and regulations that require us to disclose such information. 6. Rights and control mechanisms The data protection laws of the European Economic Area, California and other territories give their residents certain rights in relation to their While other jurisdictions may provide fewer legal rights, we will make the data disclosed to exercise those rights available to our customers around the world. To allow you to exercise these rights, we will provide you with a privacy dashboard, which allows you to correct and delete your personal data, and to allow you to use our privacy rights to help you. 6.1 Right of access. You have the right to access your personal data that we hold about you, i.e. the data we hold about you. You can exercise the right to access your personal data through the privacy panel. If the request affects the rights and freedoms of others or is manifestly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account the administrative costs of providing information or communication or taking the required action) or refuse to act upon request. 6.2 Right to repair. If we process your personal data, we will endeavour to ensure that your personal data is accurate and up-to-date for the purposes for which it was collected. If your personal information is inaccurate or incomplete, you can change the information you provide through the privacy bar. 6.3. Right to erasure. You have the right to delete personal data concerning you if there is no longer any reason why we may collect it (see section 2 above) or if there is another legal reason to delete it. For individual personal information items, edit them through the privacy dashboard or delete them through the Steam support page. 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If you object, we will not further process your personal data unless there are compelling and overriding legitimate grounds for processing as described in Article 21 of the GDPR; in particular where the data are necessary for the determination, exercise or defence of legal claims. You also have the right to lodge a complaint with the supervisory authority. 6.5 You have the right to restrict the processing of your personal data under the conditions set out in Article 18 of the GDPR. 6.6 Right to portability of personal data You have the right to receive your personal data in a structured, commonly used and machine-readable format and you have the right to transfer this data to another controller under the conditions set out in Article 20 of the GDPR. Valve makes your personal information available in structured HTML format through the privacy panel as described above. 6.7 Right to posthumously check your personal data if you are subject to French data protection legislation, you have the right to provide instructions for the retention, erasure and transfer of personal data after your death in accordance with Article 40-1 of Law No 78-17 of 6 May 1977. Children The minimum age for creating a Steam user account is 13 years. Valve will not knowingly collect personal information from children under that age. If some countries have a higher age for consenting to the collection of personal data, Valve requires parental consent before creating a Steam user account and collecting personal information associated with it. Valve encourages parents to instruct their children never to access personal information online. 8. Contact details You can contact Valve's Data Protection Officer at the address below. While we review any request sent by mail, please note that in the fight against fraud, harassment and identity theft, the only way to access, correct or delete your information is by logging in with your Steam user account and selecting menu items -> My Account -> view your account information. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European Data Protection Officer: Valve GmbH Att. Legal Rüdingsmarkt 9 D-20459 Hamburg Germany 9. Additional information for users from the European Economic Area, UK and Switzerland Valve and TR Technical Services Inc., its 100% owned subsidiary in the USA (valve collectively) is in line with the EU-US Privacy Shield framework and Swiss-American companies. The Privacy Shield is set forth by the U.S. Department of Commerce regarding the collection, use and retention of personal data transferred from the European Union and Switzerland to the United States. Valve has confirmed to the Department of Commerce that it complies with the Privacy Shield principles. In the event of a conflict between the terms of this Privacy Policy and the Privacy Shield Policy, it is governed by the Privacy Shield Policy. To learn more about Privacy Shield and view our certification, visit the . In accordance with the Privacy Shield Policy, Valve undertakes to resolve complaints regarding our collection or use of your personal information. Eu and Swiss people who have questions or complaints about our Privacy Shield policies should first contact Valve here. If you have unresolved privacy concerns or data usage that we have not satisfactorily resolved, please contact our US-based third-party dispute resolution provider (free of charge) at . As explained in the Privacy Shield documentation (some remaining claims that have not been resolved by other means may be subject to binding arbitration. In this case, you will be provided with the possibility of arbitration. The Privacy Shield Policy describes Valve's liability for personal information, which it subsequently passes on to a third-party representative. According to the policy, Valve remains liable if third-party agents process personal information in a manner that is not in accordance with the policy, unless Valve proves that it is not responsible for the event that caused the damage. The Federal Trade Commission is responsible for Valve's compliance with the 10. Additional information for California CCPA users grants California residents certain privacy rights that we collect. We are committed to respecting these rights and complying with the CCPA. The following explains these rights and procedures with regard to them. Right to know. As part of the CCPA, you have the right to request that we disclose to you what personal information we collect, use, disclose and sell. The right to request deletion. You also have the right to request the erasure of personal data at our disposal, subject to certain exceptions. Please note that your request to delete data may in some cases affect your use of Steam and we may refuse to delete the information for the reasons set out in this Privacy Policy or in the permitted CCPA. other rights. The CCPA also gives California residents the right to opt out of the sale of their personal information. As described in Section 5, we do not sell personal data and have not done so in the last 12 months. You also have the right to receive notice of our practices in collecting or prior to the collection of your personal data. Finally, you have the right not to be discriminated against for the exercise of your rights under the CCPA. Exercising your rights. The primary way to access, manage, or delete your personal information is through the privacy panel as described in Section 6 of this policy. Customers may also delete their Steam account and related personal information as described in Section 6.3 of this Privacy Policy. If you can't access or delete data through the privacy dashboard, you can also contact us to claim these rights using the form found on the . To verify your identity, you'll need to sign in with your Steam user account to use the form. Finally, you can contact us with a request to questions@valvesoftware.com, but before providing access to personal data or deleting any personal data, based on the request received via email, we will need to verify your identity using the Proof of Ownership process described in . You may designate, in writing or through a power of attorney, an authorized representative to apply on your behalf for the exercise of your rights under the CCPA. Before accepting such a request, we will require the agent to provide proof that you have authorized him to act on your behalf, and we may need you to verify your identity directly with us. Categories, sources, purposes, and recipients of the data collected. During the previous 12 months, we have collected the categories of personal information described in Section 3 of this Privacy Policy. The sources from which we collect personal data and the purposes for which we collect and process it are described in Sections 2 and 3. During the previous 12 months, we have disclosed for business purposes each of the categories of personal data with third-party categories as described in Section 5. Revision date: 28 July 2020 Page 12 request a refund for almost any purchase on Steam — for any of the Your computer may not meet the hardware requirements, maybe you bought the game by mistake; Maybe you played the title for an hour and just didn't like it. It doesn't matter. Valve will issue a refund on request via help.steamowered.com for any reason if the application is submitted within the required return period and, in the case of games, if the title has been played for less than two hours. More details are provided below, but even if you get out of the full amount we will credit you for the full amount. You can request a refund and we'll issue it to you within a week of approval. You will receive a refund in Steam Wallet funds or to the same payment method you used to make your purchase. If Steam is not the original retailer, we may need to use the original payment method for the full amount we will credit you for the full amount. Steam hardware Refund Valve will issue a refund for Steam hardware purchased through Steam for any reason within the applicable timeframe specified in the Hardware Refund Policy. You must send the hardware back to us within fourteen (14) days of requesting a refund according to the instructions we provide. For step-by-step

instructions on how to return and cancel Steam hardware and accessories, please refer to the Hardware Refund Policy. Package Refunds You can get a full refund for any package purchased from the Steam Store if none of the items in the package have been transferred and if the combined usage time of all items in the package is less than two hours. If the package contains a game item or downloadable content that cannot be returned, Steam will tell you if the entire package is refundable during departure. Purchases made outside the steam valve cannot provide refunds for purchases made outside of Steam (for example, CD keys or Steam wallet cards purchased from third parties). VAC Bans If you have been banned from VAC (Valve Anti-Cheat System) per game, you will lose the right to return this game. Video content We can't offer refunds for Video Content on Steam (e.g. movies, shorts, series, episodes, and tutorials) unless the video is bundled with other (unsuakable) content. Refunds for gifts that are insoic can be refunded within the standard 14-day/two-hour refund period. Redeemed gifts can be returned under the same conditions if the recipient of the gift initiates a refund. The funds used to purchase the gift will be returned to the original buyer. EU withdrawal right: An explanation of how the EU's right of withdrawal works for Steam customers can be found here. The abuse refund is designed to eliminate the risk of buying titles on Steam — not as a way to get free games. If we think you're abusing the issue, we can stop offering it to you. We do not consider it an abuse to ask for a refund for a title that was purchased just before the sale and then rebuying that title for pro selling price. You can request a refund or get additional help with steam purchases on help.steampowered.com. Last Updated on 10 November, 2020 2020

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