Policies & Procedures

DAVIS BEHAVIORAL HEALTH

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SUBJECT:	Denial of Expedited Appeal
EFFECTIVE DATE:	11/2011
REVISION DATE:	

DENIAL OF REQUEST FOR EXPEDITED APPEAL RESOLUTION

POLICY

In the event that a Request for an Expedited Appeal has been denied, DBH will ensure transition and resolution as a Standard Appeal.

PROCEDURES

1.0 If DBH denies a request for an expedited resolution of an Appeal, DBH will transfer the Appeal to the standard time frame of no longer than 15 calendar days from the day DBH receives the Appeal, with a possible 14 calendar day extension for resolving the Appeal and providing a Notice of Appeal Resolution to affected parties.

2.0 DBH will make reasonable efforts to give the Enrollee prompt oral notice of the denial.

3.0 A written notice will be mailed within two calendar days explaining the denial, specifying the standard time frame that will be followed, and informing the affected parties that the Enrollee may file a Grievance regarding the Denial of Expedited Resolution of the Appeal.

4.0 In the event that the time frame for the resolution of the Expedited Appeal will not be met, the Enrollee will receive a Notice of Action.