

## **Drought Designation Letter**

July 9, 2025

Dear TCSSD Customer,

This year, high water ended on June 15th, which is roughly 3 weeks earlier than an average year. This then requires irrigation and culinary systems to start pulling from water storage reservoirs. Therefore, this year is at best a Level 2 drought in the Lake Creek Drainage, which is one of our principal TCSSD water sources. While we encourage all to be mindful of the drought in their water use, the restrictions and regulations designated in this letter apply specifically to those who have principal service from the Lake Creek Drainage¹.

2025 Drought Designation				
Level 2				
A level 2 drought is a drought in which the yield from the Lake Creek system is between 81% and 90% normal. Voluntary water use reduction is needed to help sustain the water supply through the end of the year.				
0	1	2	3	4

If we all work together and conserve water, we can help to extend our system supply through the end of the year. The District is implementing measures and coordinating with other local water districts and irrigation companies in an effort to mitigate some of these issues, and to provide additional resources to make the most efficient use of the current water supply. If efforts are not taken by all customers to efficiently use our water supply, it is likely that the water conditions will degrade to a Level 3 drought before the end of this irrigation season. The Level 3 drought requires rate increases to further encourage water use reduction.

The following actions are needed by all to sufficiently conserve water for this year:

- Continue to follow the State of Utah Division of Water Resources lawn watering guidelines.
- Check for broken sprinklers, pipes, etc. to minimize water loss.
- Please report and repair any leaking connections/fixtures, etc. to avoid wasting water.
- Please notify the District where applicable for system repairs.
- Avoid watering during the hottest part of the day (10:00 am to 6:00 pm).
- Postpone new landscape projects until a wetter year.
- Do not use water for washing driveways and sidewalks.
- Look for other ways to reduce outdoor watering.

Please utilize the following resources for additional information:

- LocalScapes (localscapes.com): LocalScapes guides homeowners through the process of designing a landscape that thrives in Utah and uses water wisely.
- Slow the Flow (slowtheflow.org): The Governor's Water Conservation Team formed this organization to promote conservation throughout the state. Resources and information can be found on the website slowtheflow.org.
- Conservewater.utah.gov: This site offers information on water conservation in Utah, a weekly lawn watering guide, water conservation plans, resources for waterwise plants, state water campaign information, etc.
- Additional information can also be found on the Twin Creeks SSD website, including the District's Water Shortage Management Plan.

Thank you for your water conserving efforts through this drought, it will help the water supply to last for all of us.

Sincerely,

Max Covey General Manager

Twin Creeks Special Service District

<sup>&</sup>lt;sup>1</sup> Those who have a principal service from the Lake Creek Drainage include all customers east of the Timpanogos Canal (2400 East) and also include Triple Crown and Beaufontaine.