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Smugmug login problems

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When I tried to access other smugmug.com I received various other files called professionals, downloads, or consumers... I don't know if this is a browser issue or a smug problem, but all the other sites seem to work well, even a smug blog. Any help would be welcome. ____ Mark Derrymarkderry.smugmug.com Page content uploaded December 21, 2019 at 12:34 p.m. in response to Hawk's Feather in response to Hawk's Feather Hello Hawk's Feather, Welcome to Apple Support Communities. As I understand it, there are problems uploading images to a website running Safari. I'm going to do everything I can to help you or point you to the right place. Since it's special for Safari, try general tips here: If website features don't work in Safari on MacIf you still have the same problems, it's best to continue working with Smugmug for more help: Contact Us for a Good Day. Dec 21, 2019 12:34 PM Reply Useful Thread Response - more options Dec 21, 2019 4:27 PM in response to MichelleT18 In response to MichelleT18 Thank you for trying. I tried what was on the link several times and it still doesn't work. Dec 21, 2019 4:27 PM Reply Useful Thread Response - more options Dec 22, 2019 11:12 AM in response to Hawk's Feather in response to Hawk's Feather Hawk's Feather The best thing to do here is to continue working together smugmug for more help: Contact USTake care. Dec 22, 2019 11:12 AM Respond useful Thread response - more options January 3, 2020 6:03 PM in response to Hawk's Feather I have this same problem, has had to use Chrome to get to Smugmug. It will be interesting to see if Safari and Smugmug deal with this. January 3, 2020 6:03 PM Reply Useful Thread reply - more options January 11, 2020 1:02 PM Hawk's Feather In response to Hawk's Feather I have the same problem with hidden folders. It works with Chrome & Firefox, but Safari. January 11, 2020 1:02 PM Reply Useful thread response - more options Larry56 Posts: 395 Related: 05 Jul 10 6:57 Message Larry56 » 21 Mar 17 0:46 I try to upload some photos of Smugmug but all I get is a screen that is a supposed list of galleries, but nothing shows up. I've tried to disconnect and reconnect it, but it won't work. Windows 10, PSU v3.3.0 Is there a problem with others? tstoddard Posts: 578 Related: 07 Sep 12:51 Post by tstoddard » 21 Mar 17 11:54 Larry, I just opened the PSU and was able to successfully upload the image to smugmug. All my galleries appeared as they should. Tom Stoddard Preston B Posts: 213 Joined: 24 Feb 10 19:01 Location: Columbia, CA Post by Preston B » 21 Mar 17 15:44 Larry, Here are a couple of things to try... Log out of Smugmug. Remove cache and cookies from your browser. Log back into Smugmug and see if it works. --P Preston Birdwell in Columbia, CA Photo Supreme Puget Systems in Obsidian: Win a 10-64-bit Intel i5Quad Core 3.3Ghz 32GB RAM and Puget Systems Traverse Laptop, Chamonix 4x5 and Nikon D-7100. Visit my website www.gildedmoon.com Larry56 Posts: 395 Pasted: 05.7.10.57 Message Larry56 » 21.3.17 18:26 Thank you. Today, it looks like it's going back to normal. It must have been a self-righteous thing on my side. Larry56 Posts: 395 Joined: 05 Jul 10 6:57 Post by Larry56 » 28 Mar 17 3:13 My problem is back. I have tried to create a new profile and also try to disconnect and reconnect. I've made sure nothing else is related, and still not a gallery list. Can someone with Smugmug try theirs again to see if it works well? wphx Posts: 44 Joined: 19 Nov 2014 10:14 Post by wphx » 28 Mar 17 11:25 I have the same number today (March 28). When I share to complacency about PSU, the folder dialog box appears, but it is empty (the LSU back window of the smugmug gallery). I tried to unplug it and verify it, but no change. Thank you tstoddard Posts: 578 Related: 07 Sec 12:51 Post by tstoddard » 28 Mar 17 11:39 I can confirm that the same thing is happening to me right now. I'll try again later today to see if the problem goes away, like it did for Larry last week. Tom Stoddard Larry56 Posts: 395 Related: 05 Jul 10 6:57 Message Larry56 » 28 Mar 17:00 I have contacted SmugMug and they have told me that they cannot say why we cannot connect. He suggested that maybe Photo Supreme uses an older API, but that's just a guess from him. He told me that he hasn't heard of any third-party programs that have problems, and he doesn't know PSU. He said he was unaware of recent API changes, but he can't say for sure. I've sent the number to Mantis today. HaraldE Posts: 254 Joined: 29 Apr 07 at 10:30 p.m. Location: Sweden Post by HaraldE » 03 Apr 17 6:14 A.m., I've uploaded about 100 photos of SmugMug last week without any problems Larry56 Posts: 395 Joined: 05 Jul 10 6:57 Message Larry56 » 03 Apr 17 17:23 I tried again today and didn't get the list either. I wish I knew for sure if it was a Photo Supreme number or Smugmug so I could contact Smugmug again. No, no, no. I had posted this bug in Mantis and I see Hert left a note that he hadn't changed anything and is still using their API. I emailed Smugmug after reading it and will report if they provide useful information. Larry56 Posts: 395 Related: 05 Jul 10 6:57 Message Larry56 » 03 Apr 17 18:19 I heard back SmugMug and here is the essence of their response. I've also added it as a note to Mantis. SmugMug makes changes to our API from time to time. It's possible that it can cause problems with how you access your galleries through the app. Hert Posts: 6498 Related: 13 Sec 03 7:24 Message Hert » 04 Apr 17 7:14 Works great here too... Maybe you should verify it again? This is a forum for users, which means that users post questions here to other users. Feature requests, suggestions for changes or errors can be logged in the ticketing system tstoddard Messages: 578 Associated: 07 Sec 12 12:51 Message tstoddard » 04 Apr 17 11:57 I have tried it. I even deleted the SmugMug profile and recreated it. I haven't downloaded anything to SmugMug in a while. I tried it because I wanted to help Larry troubleshoot. My reason for saying that is that I haven't made any changes to anything in my SmugMug account, so it couldn't have caused this. Here's what I get when I click on SmugMug: Capture.JPG (26.79 KiB) Viewed 5,707 times by Tom Stoddard Larry56 Posts: 395 Related: 05 Jul 10 6:57 Message Larry56 » 04 Apr 17 16:57 Tom, that's what I get too. I have also tried to reassign the profile, delete and recreate and get the same results. I've even tried to turn off my firewall. A few days ago, Flickr users received an email asking for help saving Flickr by subscribing to Flickr Pro. Don MacAskill, ceo of both SmugMug and Flickr, explained that the platform continues to lose money and needs our help to keep it alive. Since I've been using Flickr since I started photography in 2011, this worried me. I never really got into Instagram and still don't use it much because it's part of Facebook (enough said). I enjoyed 500px a year ago, but it lost most of its popularity quite a long time ago and still loses and angers users almost monthly. But while the thought of Flickr disappearing one day worries me soon, I don't think that's surprising either. Let me explain why. The problems I wouldn't count are caused by one the reason that Flickr is struggling, but more of a combination of causes. As a long-term user, I think their main problems here are. Unclear purpose simply: simply: is an identity problem. They want to label themselves as a community of photographers, but also market themselves as a place to store all your photos. And let's be honest, they don't do their best work either. There are cheaper and better cloud storage options like Ondrive or Backblaze, and Flickr's community side hasn't been as active in a long time with many users switching to other platforms like Instagram or 500px. Flickr really needs to choose what it wants to be: is it a portfolio-style photography community like 500px in its earlier days, or an online storage site for your photos and videos? With sufficient work and proper implementation, it can be both, but this would require more money, and since Flickr is apparently missing in this area, it is simply not possible at the moment. In an email, Don mentioned this changes since taking over Flickr: We've worked hard to improve Flickr. We hired an excellent, large staff of support heroes who now offer support with an average customer satisfaction rating of over 90%. We got rid of Yahoo's login login. We transferred the platform and every photo to Amazon Web Services (AWS), the industry's leading cloud service company, and modernized its technology along the way. As a result, the pages are already 20% faster and the photos load 30% faster. There are a lot of pier breaks, including pandas. Flickr continues to be faster and more stable, and important new features are being built once again. Removing the Yahoo login screen was something big that everyone was happy to see go, but we haven't seen anything that big since. All the other changes that have been made have been more behind the scenes and performance-related, which are always needed, but which are not immediately noticeable from the outside and not drastic enough. Flickr's Explore page has long been broken, which SmugMug vowed to fix. This included improving quality and giving pro subscribers an advantage. Unfortunately, this page is still broken without updating when they will change it. Also, removing Yahoo no longer meant 2 factor authentication. This is an important safety feature and should have been reintroduced by now. If Flickr really is in trouble, it has to reinvent itself quickly before it's too late. What Flickr has to do if we want Flickr to stay, it's not enough to ask only more users to start paying for Pro. We also need to know that SmugMug is involved in this in the long term, which is far from clear. Below is part of an email I received just days before Don's call for help. While it makes sense that they try to convert users to both platforms, it worries me too. If Flickr is in real danger of disappearing, can be a way for SmugMug to convert as many users as service before the website is closed; On the other hand, if Flickr was developed to a point where it could be a portfolio site that you can customize, it would end up being a SmugMug competitor. Since SmugMug owns Flickr, they should be happy to compete with themselves when they win regardless, but Flickr really needs to work as an independent platform. Whether this happens – will Flickr survive – is a guessing game for the time being. But asking users to pay for Pro without a clear vision of Flickr's future as a platform is not the answer to Flickr's wider problems. Author: Daniel Lee is a photography enthusiast in Sydney, Australia. He enjoys many different genres, but usually focuses on street, city and still life photography. You can find more about her work and writing on her website, Instagram, 500px and Flickr. This post was also posted here... Here..

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